

No. 26-04/2012-T&C-CM

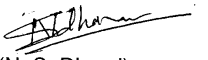
Date: 15.01.2015

Circular T&C-CM No. 48/14-15

Sub: Clarification/Modification in special offers during the festival season under mobile services-reg.

Kindly refer to this office order of even No. dated 16.12.2014 and circulars issued from time to time on the above subject. To comply with Telecom Consumer Protection Regulations (TCPR), 2012, the competent authority has decided to clarify/modify the Tariff Circular No. 26-04/2012-T&C-CM (no. 45/14-15) dated 16.12.2014, as under:-

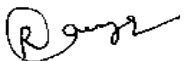
- (i) In point (c), the heading - "Combo STV voucher/Add-on" may be modified to **"STV voucher/Add-On"**.
- (ii) In point (c), for Prepaid GSM services Sr. No. 1, the "Type of voucher" may be modified from **"Combo" to "STV"**.
- (iii) In point (c), for Postpaid GSM services Sr. No. 1, the "Type of ADD-ON" may be **omitted**.
2. All other terms and conditions will remain same.
3. The implementation of the tariff is to be made in accordance with 43rd Amendment of Telecom Tariff Order and orders/guidelines/clarifications issued by TRAI from time to time.
4. This may be brought to the notice of all concerned for taking necessary action in this regard. Press note and proper advertisement as deemed fit may be made.
5. Circles have to update their website and report the same to TRAI as per tariff reporting requirement of TRAI.
6. This circular is issued based on approval of competent authority in P&P-CM cell file No. 3-72/2012/P&P-CM on dated 12.01.2015. Queries/clarification/feedback in respect of above tariff may be addressed to Product and Pricing- CM Section, C.O., BSNL, New Delhi on hqcm.pp@gmail.com, hqcm_pp@bsnl.co.in


(N. S. Dhami)
AGM (T&C-CM)

To
All CGMs- South Zone Telecom Circles/ Telephone Districts.

Copy to:

- 1) CMD, BSNL.
- 2) Directors- CM/CFA/EB/HR/Fin, BSNL.
- 3) ED-Fin/CA/NB, BSNL.
- 4) All PGMs / GMs, BSNL C.O.
- 5) GM (IT) - for making necessary updation in website and place in news item.
- 6) Sr. GM (Sales & Marketing)- for marketing initiative.
- 7) GMs (CMTS/CDMA-South Zone Billing Centre).
- 8) GM (VAS-Tech)/GM (NWO)/PGM (Regulation), BSNL C.O.
- 9) Director General P & T Audit, Delhi- 110054.
- 10) OL Section –for Hindi version.
- 11) Guard file.


(Rakesh Arya)
Dy. Manager (T&C-CM)